

Advising & Concierge Services



Access free, unlimited 1:1 sessions with experts

Getting help from professionals can cost thousands of dollars and is limited in the number of visits. Imagine having unlimited access to a trusted expert who can answer all your most challenging caregiving questions. That's exactly what our advising and concierge services provide.

Explore our advising services

Our credentialed, expert advisors help members improve their ability to advocate for loved ones, understand available options, and take further action.

How our expert advisors can help:

Caring for Children

- Prepare for an upcoming IEP meeting
- Build a plan to support behavioral or mental health challenges
- Develop strategies to support learning disabilities, bullying, and other challenges
- Prepare for life transitions, such as moving to a new school or graduation

Caring for Adults

- Determine options to support loved ones with dementia or other health issues
- Understand and prepare for Medicare enrollment
- Develop plan to support aging in place
- Navigate complex family dynamics

Explore our concierge services

Concierge specialists help members uncover all available resources, provide referrals, and connect with the right services.

How our concierge specialists can help:

Caring for Children

- Find doctors and other providers who are accepting new patients
- Uncover available childcare and backup care options
- Explore before- and after-school programs, tutoring, and camps
- Connect with special education advocates and attorneys

Caring for Adults

- Locate available beds in assisted living and other facilities
- Find support groups, respite care, home care, and hospice
- Connect with eldercare attorneys and financial planners
- Find in-network doctors and other providers

Solve problems, uncover resources, and find balance

Our experts work with members to create a personalized plan that helps achieve a better life balance. Each session includes clear action steps and valuable resources to support your progress.



“Having this resource has been so helpful for me personally and helps narrow down the amount of information I have to navigate in dealing with my mom’s condition.”

LifeSpeak Inc.

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